ANNUAL REPORT
FISCAL YEAR 2012

photo by Doug Beasley, douglasbeasley.com
A MESSAGE FROM THE CO-DIRECTORS

Querid@s amig@s,

2012 marked a major milestone in the evolution of Casa de Esperanza. We realized a significant goal outlined in our strategic plan by assuming the formal leadership role of national culturally specific special issue resource center. While we had been working on a national level for the past several years, by receiving the Family Violence Prevention and Services Discretionary Grant through the United States Department of Health and Human Services, we became recognized as a leader on issues related to domestic violence and Latin@ communities, increasing our sphere of influence and capacity to inject the lived realities of Latinas in a variety of settings, conversations and decision-making processes.

This year Casa de Esperanza continued to expand its reach in many tangible ways. The National Latin@ Network for Healthy Families and Communities’ membership grew to over 1,500 people. We trained nearly 6,000 individuals in the United States, Puerto Rico, Mexico and Panama, while maintaining our work with women and families in the Twin Cities through shelter, crisis line and community-based advocacy services. We worked hand-in-hand with legislators and other national leaders to reauthorize a version of the Violence Against Women Act (VAWA) that protected all victims, including immigrants. Unfortunately, VAWA was not reauthorized during the 112th session of Congress, but our policy advocacy efforts were lauded and helped create momentum moving into the next session of Congress.

With all this growth, Casa de Esperanza remained connected to its core values. Recognizing that Latin@ communities must lead and direct our work, we held many listening sessions to solicit feedback from community members about what they believed our role was and should be moving forward. Their feedback was instrumental in guiding our service offerings and prioritizing our resources in an effort to stay relevant and effective.

Like always, our successes would not have been possible without our dedicated staff, volunteers and board members who brought endless energy and determination. We would also like to recognize the foundations, corporations and individual donors who connected with our vision and helped bring it alive. To all our allies, friends and partners, thank you for believing in the strength of Latin@ communities.

Con esperanza,

Patti Tototzintle
Chief Executive Officer

Amy Sánchez
Chief Executive for External Relations

OUR MISSION IS TO MOBILIZE LATINAS AND LATIN@ COMMUNITIES TO END DOMESTIC VIOLENCE.
The National Latin@ Network for Healthy Families and Communities is a project of Casa de Esperanza that builds on the organization’s experience working in local communities to support families, end domestic violence, and increase meaningful access to services for Latin@s and incorporates:

- A research center, based in Atlanta, GA, that conducts culturally relevant research to inform the creation of new strategies for engaging Latinas and their communities in ending domestic violence.
- A public policy initiative, based in Washington, DC, that takes Latin@ realities to legislative tables. Casa de Esperanza also translates policy decisions into information and tools that enhance the work of organizations throughout the country.
- Training and support. Casa de Esperanza is a Technical Assistance (TA) provider for the Office on Violence Against Women, US Dept. of Justice, and a culturally specific national resource center through the US Dept. of Health and Human Services.
  * TA is provided to Latin@ and domestic violence organizations; mainstream agencies that work with Latinas and their families; and organizations that serve other culturally specific communities.
  * As a national resource center, Casa de Esperanza collaborates with the US Dept. of Health and Human Services and other national domestic violence organizations to produce and disseminate information and tools to the field.

- The National Latin@ Network for Healthy Families and Communities engaged 1,500 members from across the country and Latin America through weekly e-mails, monthly webinars, and ongoing training and technical assistance provision.
- 5,984 individuals were trained through 61 trainings, 25 webinars and 5 site visits.
- 468 organizations from 46 states, as well as Washington D.C., Puerto Rico, the US Virgin Islands, Mexico and Panama, were engaged through training, public policy and research efforts.
- The Director of Public Policy collaborated with other national organizations to support policy advocacy and education related to the reauthorization of the Violence Against Women Act.
- Graduate students from our research center, National Latin@ Research Center on Family & Social Change, presented at four national conferences and had four articles published in peer review journals.
- Staff coordinated the National Latin@ Institute, a conference held in Austin, Texas, with participants coming from 23 states, Washington D.C. and Mexico.
Family Advocacy

Overview

Casa de Esperanza’s Latina-based advocacy starts with the conviction that each woman experiencing domestic violence knows what is best for her and her family. We follow her lead and support her decisions.

- Family Advocates work with women and children in Minnesota who find safety at our shelter, El Refugio, and with Latinas where they are—at home and in the community.
- The 24/7 Spanish-English bilingual crisis line provides support and information to thousands of callers each year.

Accomplishments

- Family Advocates recorded 1,602 calls to the crisis line. Through these calls, they provided more than 2,200 connections to referrals and information.
- 256 women and 433 children accessed our advocacy services in the community and at El Refugio.
- An additional 689 individuals were served on a walk-in basis by one Family Advocate located at the Hennepin County Domestic Abuse Service Center.
- 97% of participants developed a safety plan and 90% accessed community resources or social supports.
- 18 teen moms received support and advocacy to help them address violence in their relationships.
- Volunteer support was significantly increased, which enhanced advocacy offerings and made evening support groups as well as weekend English and computer classes possible.
Casa de Esperanza believes that strong communities and social networks decrease domestic violence. Cultivating leadership, facilitating connections and resources, and changing attitudes about violence in the home are key elements in mobilizing communities to prevent and end domestic violence.

- Two neighborhood Information and Resource Centers—in St. Paul and Minneapolis—provide access to technology and information that are critical to Latin@’s daily lives.
- Casa de Esperanza trains Latina women and teens to offer workshops for their peers. Peer educators are challenged to develop skills, take leadership in their communities, and promote and model healthy relationships.
- Casa de Esperanza partners with other organizations and community leaders to create action agendas for engaging community members and to infuse information, resources, and support into Latin@ communities.

- Volunteers at the Centros de Información y Recursos recorded 1,316 unique visitors and 2,465 visits and contributed more than 3,000 hours of service.
- Six adult peer educators provided 22 workshops to 78 Latinas in the community, while youth peer educators provided nine workshops to 50 participants. 205 additional youth were reached through two special education events.
- Latin@ community leaders, trained and organized by Casa de Esperanza, provided information to community members on domestic violence and related resources through 11 resource fairs.
- Staff convened 13 listening sessions to solicit feedback and information to inform Casa de Esperanza’s role in the community and its offerings.
FINANCIAL INFORMATION

Operations

<table>
<thead>
<tr>
<th>Revenue Sources</th>
<th>2012</th>
<th>2011</th>
</tr>
</thead>
<tbody>
<tr>
<td>Grants/Contributions</td>
<td>699,161</td>
<td>914,247</td>
</tr>
<tr>
<td>Government</td>
<td>1,644,725</td>
<td>1,253,113</td>
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<tr>
<td>In-Kind</td>
<td>7,800</td>
<td>20,453</td>
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<tr>
<td>Service Fees</td>
<td>49,995</td>
<td>46,841</td>
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<tr>
<td>Other</td>
<td>460</td>
<td>43</td>
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<tr>
<td><strong>Total Revenue &amp; Support</strong></td>
<td><strong>2,402,141</strong></td>
<td><strong>2,234,697</strong></td>
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</tbody>
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Expense

<table>
<thead>
<tr>
<th>Service Description</th>
<th>2012</th>
<th>2011</th>
</tr>
</thead>
<tbody>
<tr>
<td>Family Advocacy</td>
<td>924,933</td>
<td>814,259</td>
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<tr>
<td>Fuerza Unida/Community Engagement</td>
<td>208,511</td>
<td>203,186</td>
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<tr>
<td>National Training &amp; TA</td>
<td>996,582</td>
<td>800,191</td>
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<td><strong>Total Program Services</strong></td>
<td><strong>2,130,026</strong></td>
<td><strong>1,817,636</strong></td>
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<tr>
<td>Management &amp; General</td>
<td>265,798</td>
<td>144,845</td>
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<tr>
<td>Fundraising</td>
<td>140,861</td>
<td>112,990</td>
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<tr>
<td><strong>Total Expense</strong></td>
<td><strong>2,536,685</strong></td>
<td><strong>2,075,471</strong></td>
</tr>
</tbody>
</table>

Revenue Sources 2011

- Grants/Contributions: 41%
- Government: 56%
- In-Kind: 1%
- Service Fees: 2%
- Other: 0%

Revenue Sources 2012

- Grants/Contributions: 29%
- Government: 69%
- In-Kind: 0%
- Service Fees: 2%
- Other: 0%
**Balance Sheet**

<table>
<thead>
<tr>
<th></th>
<th>2012</th>
<th>2011</th>
</tr>
</thead>
<tbody>
<tr>
<td>Current Assets</td>
<td>675,469</td>
<td>630,766</td>
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<tr>
<td>Net Property &amp; Equipment</td>
<td>96,271</td>
<td>93,185</td>
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<tr>
<td>Other Assets</td>
<td>42,239</td>
<td>46,753</td>
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<tr>
<td><strong>Total Assets</strong></td>
<td><strong>813,979</strong></td>
<td><strong>770,704</strong></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>2012</th>
<th>2011</th>
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<tbody>
<tr>
<td>Total Liabilities</td>
<td>367,890</td>
<td>283,684</td>
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<tr>
<td>Unrestricterd Net Assets</td>
<td>246,080</td>
<td>224,722</td>
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<tr>
<td>Temporarily Restricted - Net Assets</td>
<td>200,009</td>
<td>262,298</td>
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<tr>
<td><strong>Total Net Assets</strong></td>
<td><strong>446,089</strong></td>
<td><strong>487,020</strong></td>
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<table>
<thead>
<tr>
<th></th>
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<th>2011</th>
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<tbody>
<tr>
<td><strong>Total Liabilities &amp; Net Assets</strong></td>
<td><strong>813,979</strong></td>
<td><strong>770,704</strong></td>
</tr>
</tbody>
</table>

**Expenses 2012**

- Family Advocacy: 36%
- Community Engagement: 8%
- National Initiatives: 39%
- Management & General: 11%
- Fundraising: 6%

**Expenses 2011**

- Family Advocacy: 39%
- Community Engagement: 7%
- National Initiatives: 39%
- Management & General: 10%
- Fundraising: 5%
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Kirstin Skrien
Jeffery Swanson
Foundations, Corporations & Government Agencies

**Government**
- Office on Violence Against Women
- Health and Human Services
- Office of Justice Programs - State of MN
- City of Minneapolis
- Hennepin County - Domestic Abuse Service Center
- Ramsey County - Emergency Food and Shelter Program

**United Way**
- Greater Twin Cities United Way

**Other**
- Faegre Baker Daniels, LLP (in-kind)
- The Raben Group (in-kind)

**Foundation and Corporate Giving Programs**
- 3M Foundation, Inc.
- American Indian Family Center (fiscal agent for East Side Prosperity Campaign)
- Butler Family Foundation
- DuAll Services Contractors Inc.
- Elmer & Eleanor Andersen Foundation
- F.R. Bigelow Foundation
- Hugh J. Andersen Foundation
- Kinney Family Foundation
- Mardag Foundation
- Meredith Corporation
- Minneapolis Foundation
- MN Coalition for Battered Women (Ellen Pence Memorial Fund)
- Nash Foundation
- NFC Foundation (Nash Finch Company)
- NoVo Foundation
- Robert Wood Johnson Foundation
- The Saint Paul Foundation
- Verizon Hopeline
- Verizon Wireless
- WCA Foundation
- Women’s Foundation
# Leadership

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- **Patricia Tototzintle**, Chief Executive Officer

**Staff**
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Casa de Esperanza has chosen to use "@" in place of the masculine "o" when referring to people or things that are either gender neutral or both masculine and feminine in make-up. This decision reflects our commitment to gender inclusion and recognizes the important contributions that both men and women make to our communities.